

I can really butcher my Spanish

It's hard—the hard part about having Hispanics, especially the ones that don't speak or understand any English, is... I can really butcher Spanish and I need you to be able to have some English words, because we have to speak some English, some Spanish. You use English as far as you can and then use a Spanish word and I'll use Spanish as far as I can and then use an English word, and we'll get along just fine. But, uh, you can show somebody how to run a shovel. You can show somebody how to milk a cow. You cannot explain to somebody why you need to be clean to prevent bacteria because you can't show them a bacteria. Anything that's an idea or a concept or a philosophy. [phone ring] Anything they can't see has to be verbally communicated. And that is the hard part, is if you have Hispanics that don't understand any English and, you know, some of the terms like somatic cell count is a measure of basically white blood cells in milk. And I know how to say it in Spanish, but that doesn't explain what it is.